



April 9, 2020

Dear Valued Customer,

Over the past few weeks, we have had to react rapidly to a changing operating environment due to the global impact of COVID-19. Our actions through this crisis will continue to be guided by two principles:

- Colleague safety, in particular, providing everyone with a clean, safe work environment; and
- Ensuring that we are in the best position to supply our customers with our products.

Our commitment was that as the situation evolved, we would keep you informed of any issues in order to jointly manage the constraint and take appropriate action. The Energizer Supply Chain Task Force continues to monitor the situation and drive action to limit potential impacts on our supply chain. While the vast majority of our products have not been impacted, we are experiencing temporary outages on a very small amount of batteries, lights and auto items. Your sales or supply chain contact will reach out with additional details. Due to the unprecedented impact of COVID-19 we ask that you do not pass on fines during this time.

Over the last few weeks, we have made significant investments to ensure we have continuity of supply for our customers including large investments in air freight and providing financial support for our colleagues at our manufacturing plants and distribution centers. These investments have resulted in high service levels for our customers.

We look forward to our continued partnership with you. Please continue to share your questions and concerns with your sales or supply chain contact.

Sincerely,

DocuSigned by:
Michael D. Lampman
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Mike Lampman
Chief Business Officer, Americas